

# SUSTAINABILITY

Over the past few years we have gained greater insight into the expectations of our stakeholders, more clearly defined our sustainability risks and developed mitigation plans and performance targets to build a more resilient business.

In 2018, we made progress toward our targets and continued to improve how we integrate sustainability into our management frameworks and day to day operations. A major focus has been lifting employee understanding of our sustainability risks, their obligations, and how they contribute to achieving our goals.

Safety remains our number one priority and we achieved our most important target of no fatalities in 2018. Our approach to safety prioritises the identification of major hazards and the verification of key controls. More than 90,000 key control verifications were performed throughout the year as our Major Hazards program transitioned from a campaign approach to a standard way we work. While the Total Recordable Injury Frequency Rate did not achieve our targeted reduction, the severity of injuries recorded showed an improvement on the prior year. Safety leadership interactions are important to our safety culture and are a practical way our leaders live our charter values every day. More than 24,000 leadership interactions have occurred since the launch of the program in 2017.

We believe our responsibility for safety extends to our customers and communities. During the year we reviewed our product security policies and controls and developed a whole of company position on product security. Further work to embed the implications of this review will occur over the coming year.

We also made considerable progress in strengthening our governance framework with the introduction of ethics and compliance controls and training, and a refreshed Code of Business Conduct that clearly communicates to employees how we work and expectations of their personal conduct.

The work we completed last year to better define our approach to climate-related risk has been followed up with the conduct of carbon emission abatement trials. This work will inform our investments in carbon reduction into the next decade. We have also increased our focus on water, waste and energy management.

Expectations for disclosure on non-commercial performance are increasing and we will see enhanced regulation and best practice standards emerge over the coming years. This year we have released the data we provided to the Carbon Disclosure Project. We will also continue to analyse opportunities presented by the recommendations of the Task Force on Climate-related Financial Disclosure and assess our on-going participation in sustainability surveys and indexes.



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